Relay Friendly Business

You can help your organization be a **Relay Friendly Business** by understanding how a relay call works.



The relay caller places a call using relay primarily through the use of an assistive communications device.

A Communication Assistant then speaks and/or types what is said between you and the relay caller.



Speak as you normally would, just a little slower and say, "go ahead" when you're ready for a response. Turn taking continues in this manner until the call is complete.

Seem easy? It is! Becoming relay friendly is good for business.



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